



7037 Old Madison Pike, Suite 400
Huntsville, AL 35806

2012-39-A

December 14, 2012

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

RECEIVED
DEC 18 2012
PSC SC
CLERK'S OFFICE

Re: Authorized Utility Representative Form for Telecommunications Carriers

Dear Sir or Madam:

Enclosed are an original and two copies of the revised Authorized Utility Representative Form for Telecommunications Carriers for Business Telecom, Inc. d/b/a EarthLink Business and DeltaCom, Inc. d/b/a EarthLink Business.

Please acknowledge receipt of this information by date-stamping the copy of this letter labeled "return receipt" and returning it to me in the self-addressed, stamped envelope provided for that purpose. Should you have any questions regarding this information, please contact me at 256-382-7090 or via electronic mail at Traci.Tidmore@corp.earthlink.com.

Sincerely,

Traci Tidmore
Regulatory Program Manager

CC: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

RECEIVED

DEC 18 2012

PSC SC
MAIL / DMS

Enclosures

2012-39-A

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

241080

CERTIFICATED COMPANY INFORMATION

DeltaCom, Inc.		
Company Name	FEIN/SSN	
d/b/a EarthLink Business	256-382-7090	
Dbaf/ka	Telephone #	
7037 Old Madison Pike		
Mailing Address		
Huntsville, Alabama 35806		
City, State, Zip Code	DEC 18 2012	
7037 Old Madison Pike		
Business Location	PSC SC MAIL / DMS	
Huntsville, Alabama 35806	Madison	
City, State, Zip Code	County	

REGISTERED AGENT INFORMATION

Registered Agent:	National Registered Agents, Inc.
Mailing Address:	2 Office Park Court, Suite 103
City, State, Zip Code:	Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Rolla Huff, Chief Executive Officer, 1375 Peachtree Street, Atlanta, GA 30309
General Manager (Include address if different than above.)
 404-748-6428 / 404-748-7029 / rolla@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- B. Attn: Office of the CEO, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations /Complaints Representative (Include address if different than above.)
 888-832-5802 / 585-278-1702 / inquiry@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- C1. Barbara DiNiCola, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 585-697-7822 / 585-278-1702 / bdinicola@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- C2. 1-855-352-2731
Customer Contact (Toll Free Number)
- D. Jonathan Mapes, Vice President of Engineering, 3000 Columbia House Blvd, Vancouver, WA 98661
Engineering Operations (Include address if different than above.)
 360-759-9580 / / jmapes@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- E. Jill Fritz, Vice President, Customer Service, 330 Monroe Avenue, Rochester, NY 14607
Test and Repair (Include address if different than above.)
 585-530-2972 / / jfritz@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address

F. Ronald Figueroa, Manager Network Operations Center
Emergencies (During non-office hours)
800-883-6900 / / Ronald.Figueroa@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Paula Foley, Regulatory Affairs Counsel
Regulatory Officer (Include address if different than above.)
781-362-5713 / 781-362-1313 / pfoley@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

H. Becky West, Regulatory Compliance
Dual Party Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

I. Paula Foley, Regulatory Affairs Counsel
Interim LEC Fund Mailings (Name)
5 Wall Street, Burlington, MA 01803
Mailing Address
781-362-5713 / 781-362-1313 / pfoley@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

J. Becky West, Regulatory Compliance
Universal Service Fund Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

K. Becky West, Regulatory Compliance
Gross Receipts Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

L. Becky West
Lifeline Mailings (Name)
12399 SW 53rd St, Suite 102, Cooper City, FL 33330
Mailing Address
954-252-1023 / 786-363-0147 / becky.west@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

Traci Tidmore
This form was completed by (print name) Signature
Regulatory Program Manager
Title Date
09/19/2012

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)

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Huntsville, Alabama 35806		
City, State, Zip Code	_____	
7037 Old Madison Pike	DEC 16 2012	
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Telephone Number Facsimile Number E-mail Address

Traci Tidmore
This form was completed by (print name) Signature
Regulatory Program Manager 09/19/2012
Title Date

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